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Manager of Hospitality Job Description

Seasonal Position – Be available for the entire season from approximately mid-June through mid-September. Pre-season preparation, reviewing the Hospitality manual and detailed job description.

Compensation - \$ 5,000 - \$ 7,000 DOE per month; room and board; transportation to and from the lodge; equal share of gratuities. Last season the gratuities were around \$ 600 per week per team member for the 13 weeks of Guests.

Housing – Private cabin with private bathroom

Qualifications

For over 25 years, Tikchik Narrows Lodge has been renowned as a world class resort. Our level of service is extraordinary and is far above what one might expect from a wilderness fishing lodge. Our level of service has been described as "Elegance in the Wilderness".

Our Manager of Hospitality must have significant experience with fine dining service and a luxury resort environment. At Tikchik our staff transcends just providing an incredible service to making all of our guests feel not only welcome but like "they belong" there. It is that sincere smile, willingness to help, and honest concern for "how their day was", that sense of interacting and building a relationship, while providing that service which has made Tikchik so successful. Our Manager of Hospitality has to set that example.

Responsibilities

Act as hostess for the Resort operation. Greet the guest upon arrival on Saturdays and act as hostess during cocktail hour and as dining manager supervising the wait staff. Tikchik is a fine dining resort complete with white tablecloths, cloth napkins, uniformed servers, and incredible cuisine.

Manage 5 hospitality staff in the daily duties of the hotel, dining room, kitchen clean up and guests services.

Work with the Executive Chef on food service, presentation.

Summer (June/September) P.O. Box 690, Dillingham AK 99576 866-342-2908 Winter (October/May) P.O. Box 220507, Anchorage AK 99522 907-243-8450



Monitor hospitality supplies and order accordingly.

Crew Profile

Owner/Operator - Bud Hodson

Manager of Hospitality Head of Fishing Operations (Chip King) 4 Pilots 3 Chefs 5 Hospitality Staff Lodge Mechanic Aircraft Mechanic 2 ground crew/lodge workers Tackle / gift shop/ - Lodge worker Bartender 15 fishing guides 3 guide trainees